

Measuring and Managing Autonomy (MAMA) awareness

(Course code - ODF-0503)

Building on TM Forum's rich history in leading IT and operational transformation, the Managing and Measuring Autonomy (MAMA) framework serves to define, manage, and communicate the clear business value outcomes and benefits of TM Forum's autonomous operations initiatives.

It also provides measures and metrics to help communications service providers and other industries realize the business investment benefits of AI Closed Loop Automation and Autonomous Networks.

MAMA Awareness course introduces a new architectural framework and the set of best practices to realize value from digital transformation with automation and autonomy.

It provides a high-level overview and an awareness of MAMA Framework, why it is needed, and an overview of the basic principles and building blocks.

what will you learn?

- Understand the Managing and Measuring Autonomy (MAMA) and the relevant Framework Functional Architecture
- Describe the value streams and the Value Operations Framework
- Explore the Autonomous Operations Maturity Model, its various applications, and how it can be effectively utilized
- Gain insights into the new series of metrics reflecting operational quality

Format: Online

Level: Awareness

Duration: 1 hour (self-paced)

who should attend?

- Enterprise and Solution Architects
- Executive and Senior Technical Managers
- Technical Managers
- Business & System Analysts
- Consulting companies
- Individual validators
- Anyone involved in the open digital economy, its evolution and Autonomous Networks